

May 2, 2020

To our valued patients,

Mitchell Dermatology is committed to protecting the health and safety of our patients, our staff, and the community. In addition to maintaining rigorous and regular hospital-grade cleaning protocols, our office will operate based on the recommendations and guidelines set by the (CDC) Center for Disease Control and the Ohio Department of Health.

Please be advised of the requirements and procedures which must be adhered to in order for us to begin your in-person appointment:

Wear a Face Covering to Your Appointment - A mask must be worn to cover your nose and mouth upon entering the building and remain in place until you have exited the building. Children under two years of age are not required to wear a mask. Due to limited supplies, we are unable to provide masks for patients.

Remove Gloves & Sanitize Hands - Upon checking in for your scheduled appointment, please remove gloves of any kind and sanitize your hands.

Come Alone - Unless you are accompanying a minor, please come to your appointment alone. Minors may be accompanied by one adult.

Limited Waiting Room Space - To maintain appropriate physical distance from others, you may be asked to remain in, or return to your vehicle until your scheduled appointment time.

Mitchell Dermatology Staff - You will be attended by our pre-screened medical staff who will be wearing appropriate PPE (personal protective equipment) i.e. mask, protective glasses or face shields and medical gloves.

Covid-19 Symptom Screening - If you are experiencing respiratory symptoms including fever (100 degrees Fahrenheit or higher) and/or a cough with or without shortness of breath - or any type of flu-like symptoms please reschedule your appointment. In addition, we ask that you

reschedule if you have been in contact with someone with Covid-19 in the past 4 weeks.

At the Conclusion of Your Visit - Future appointment scheduling and payment processing will take place in the examination room, or in our office's dedicated check-out area when it is safe to do so.

If at any time you have questions regarding any of the safety precautions Mitchell Dermatology is taking, please contact us by visiting mitchellderm.com

Telemedicine appointments will continue to be available when appropriate.

Aesthetic Services at Mitchell Dermatology have resumed in accordance with dates set by Gov. Mike DeWine and the 'Stay Safe Ohio' order.

